

Citizen's Charter

Transport Department

Dr. B.R.Ambedkar Transport Bhavan, Khairatabad, Hyderabad-500082

(http://www.aptransport.org/)

March 2013

Citizens' Charter

I. About the Department:

The Andhra Pradesh Transport Department was established for enforcement of the provisions of Andhra Pradesh Motor Vehicles Taxation Act, 1963, Motor Vehicle Act, 1988, and the rules framed there under. The department primarily functions under the provisions of Section 213 of the Motor Vehicle Act, 1988.

The Transport Department is headed by the Transport Commissioner. He is assisted by one Additional Transport Commissioner, four Joint Transport Commissioners, two Assistant Secretaries, one Assistant Secretary as State Representative before State Transport Appellate Tribunal (STAT), one Secretary of STAT in the cadre of Assistant Secretary of Transport Commissioner's Office and one Accounts Officer in the Head Office. In the field, he is assisted by one Joint Transport Commissioner in charge of Hyderabad, 18 Deputy Transport Commissioners, 45 Regional Transport Officers, two Assistant Accounts Officers, 257 Motor Vehicles Inspectors, 358 Assistant Motor Vehicle Inspectors and 117 Administrative Officers besides other ministerial staff.

2. Vision:

Providing citizen friendly services and ensuring safe, secure and pollution-free road transport in the State of Andhra Pradesh.

3. A. Mission:

- i. The Department endeavours to be accountable, transparent, prompt and citizen friendly in the delivery of services.
- ii. The Department endeavours to undertake regulatory and enforcement measures for an efficient, safe and environment-friendly transport system for the movement of passengers and goods by roads.

B. Functions:

- i. Providing citizen-centric services like issue of driving licences, registration of motor vehicles, grant of permits, etc.
- ii. Contribution of revenue to Government exchequer through collection of taxes.
- iii. Taking measures for safety on roads.

- iv. Taking measures to control vehicular pollution.
- v. Assisting other organisations in the development of transport facilities.

C. Priorities:

- i.Improving efficiency and accountability in services through upgradation of all offices of the department through full-fledged computerisation with centralised connectivity.
- ii. Providing online accessibility to citizens to avail services from anywhere, anytime.
- iii. Enhancing road safety by leveraging technology to strengthen the testing procedures for issue of driving licenses and fitness certificates.
- iv. Improving infrastructure and strengthening human resource capacity of the department.

4. Services and Service Standards:

4.1.Service Delivery Offices:

The Department has the following types of offices rendering different services shown against each type of office.

SI. No.	Office	Services offered					
1.1	District Office- headed by Joint Transport Commissioner (JTC) /Deputy Transport Commissioner (DTC)/ Regional	All Transactions related to Driving Licence, Registration of Vehicles, Issue of Fitness Certificates, Issue of Permits, and					
	Transport Officer (RTO) and functioning as Secretary, Road Transport Authority (RTA)	Collection of vehicle taxes.					
1.2	Sub-Divisional Office - headed by RTO	All Transactions related to Driving Licence, Registration of Vehicles, and Issue of Fitness Certificates, Issue of Permits, and Collection of vehicle taxes.					

SI. No.	Office	Services offered
1.3	Unit office- headed by Motor Vehicle Inspector	Issue of Learner's Licence, Issue of Fresh Driving Licence for Non-Transport category, Registration of Non-Transport Vehicles, Issue of Fitness Certificates.
1.4	Motor Vehicle Inspector's Office	Issue of Learner's Licences, Issue of Fitness Certificates.
1.5	Check Posts	Issue of Temporary Permits and Collection of Taxes at State Borders.

4.2. Timings:

Offices of the Department stand open from 10:30 am to 5:00 pm. However, Citizens can file applications for all transactions (except Reservation of Registration Number) in the respective offices from 10:30 am-2:00 pm only. Applications for Number Reservation have to be filed from 10:30 am-1:00 pm.

4.3. Our Key Services and Service Standards

A. ISSUE OF DRIVING LICENSE

SI. No.	Service	Documents required	Fees	User charges	Smart card fees	Postal Charges	Time frame	Office rendering the service	Office to be contacted for delay or default in service
1.	Learner's Licence	 Form I Form 2 Age Proof * (Min 16 Yrs for Motor Cycle upto 50CC, Min 18 Yrs for Motor Cycle above 50 CC & Other Non Transport Vehicles and Min 20 Yrs for For Transport Vehicles.) Residence proof ** Form IA (Medical Certificate) (If applicant's age exceeds 50 years or for addition of Transport class) For addition of another class to existing license Copy of driving license Proof of passing VIIIth std. 	Rs. 30 for each class	Rs. 30			(Applicant has to undergo computer test regarding basic traffic rules & Driver's responsibilities and has to pass the same. Learner's License will be handed over immediately after test. Applicant can take a demo test in http://aptransport.org/html/demotest.php. Those applying for addition of another class or a second LLR are exempted from test)	Unit Office/ MVI office RTO DTC/JTC	RTO/DTC DTC TC

SI. No.	Service	Documents required	Fees	User charges	Smart card fees	Postal Charges	Time frame	Office rendering the service	Office to be contacted for delay or default in service
2.	Fresh Driving Licence (Can apply only after 30 days of issue of Learner's License)	Form 4 Original Learner's Licence	Rs. 40 (Application Fee) Rs. 50 (Test fee for each class)	Rs. 150 (Non-Transport) Rs. 50 (Light Motor Vehicle Transport) Rs. 100 (Other Transport)	Rs. 200	Rs. 35	24 hours The applicant has to pass the Driving Test on a Vehicle of the type he/she has applied for	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
3.	Addition of another class to Driving License	 Form 8 Original Learner's License Original Driving License (With one year experience in Non-Transport category if applying for addition of Transport Class) Form 5 issued by recognized Driving School 	Rs. 40 (Application Fee)	Rs. 150 (Non-Transport) Rs. 50 (Light Motor Vehicle Transport) Rs. 100 (Other Transport)	Rs. 200	Rs. 35	24 hours The applicant has to pass the Driving Test on a Vehicle of the type he/she has applied for.	Unit Office RTO DTC/JTC	RTO/DTC DTC TC

SI. No.	Service	Documents required	Fees	User charges	Smart card fees	Postal Charges	Time frame	Office rendering the service	Office to be contacted for delay or default in service
		(Required only for addition of Transport Class other than Light Motor Vehicle Cab)	Rs. 50 (Test fee for each class)						
4.	Renewal of Driving License	 Form 9 Form I Form IA Original driving license (Apply within 30 days of expiry of original Driving License failing which late fee @Rs.50/year will be applicable) 	Rs. 50	Rs. 150 (Non-Transport) Rs. 50 (Light Motor Vehicle Transport) Rs. 100 (Other Transport)	Rs. 200	Rs. 35	24 hours	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
5.	Duplicate Driving License	Form LLD	Rs.100	Rs.150	Rs. 200	Rs. 35	24 hours	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
6.	Change of Address	Form LCA	Rs.100	Rs.150	Rs. 200	Rs. 35	24 hours	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
7.	International Driving Permit	I. Form 4A 2. Form I 3. Form IA	Rs. 500	Rs.150			Same day	RTO DTC/JTC	DTC TC

SI. No.	Service	Documents required	Fees	User charges	Smart card fees	Postal Charges	Time frame	Office rendering the service	Office to be contacted for delay or default in service
		4. Valid Passport and Visa							
		5. Valid Driving License (Originals to be furnished for verification)							
8.	Issue of Conductor's license	 Form CLA First Aid Certificate Age proof * (Min 18 Yrs) Proof of educational qualification (Min X Pass) Form MCC First Aid Certificate issued by St.John Ambulance or any Competent Authority. Residence proof *** 	Rs.70	Rs.75			Same day	RTO DTC/JTC	DTC TC
9.	Renewal of Conductor's Licence (Should apply within 30 days of expiry)	Form CRLA Medical Certificate from Registered Medical Practitioner Original Conductor's Licence	Rs. 35 (Late Fee of Rs. 50/- for I year or part thereof upto 5 years)	Rs.50			Same day	RTO DTC/JTC	DTC TC

B. REGISTRATION OF NEW VEHICLES / OTHER STATE VEHICLES

SI. No	Service	Documents required	Fees	User charges	Smart card fees	Postal Charges	Time frame	Office rendering the service	Office to be contacted for delay or default in service
1.	Issue of temporary Registration Certificate	 Form 20 with pencil impression of the chassis number Invoice Form 21 Form 22 Residence proof ** Valid IC Proper Tax (Life tax/quarterly tax) PAN card (for 4 wheelers) 	Half the fees payable for registration of new vehicle	Rs.50			Same day	RTO DTC/JTC Authorized automobile dealers	DTC/ JTC TC RTO/DTC/ JTC
		Form 20 with pencil impression of the chassis number (in duplicate if covered by finance along)	Rs.60	Rs. 100	Rs.200	Rs.35			
		with financier's signature)	3 Wheeler (Ti	Rs.200					
		2. Original temporary RC3. Invoice4. Form 21	4 Wheeler (non Rs.200	-transport) Rs.200	Rs.200	Rs.35		Unit Office	DTC
2.	Registration of new vehicle	5. Form 226. Form 22A (If body is fabricated in	Rs.300	Rs.200			Same day	RTO	DTC
		case of transport vehicles) 7. Residence proof ** 8. Valid IC	Medium Goods Vehicle Rs.400	e Rs.200				DTC/JTC	тс
		9. Proper Tax (Life tax/quarterly tax) 10. PAN card (for 4 wheelers)	Heavy Goods/Pass Rs.600	enger Vehicle Rs.200					

SI. No	Service	Documents required	Fees	User charges	Smart card fees	Postal Charges	Time frame	Office rendering the service	Office to be contacted for delay or default in service
3.	Reservation of Registration Number	 Form RRMA Copy of temporary RC Copy of Tax receipt Copy of residence proof ** Copy of PAN card Form RRMTA (if more than one application is received for a number, sealed tender has to be filed) 	Variable depending upon the number. Details http://aptranspo rt.org/html/regis tration- reservation-of- numbers.htm	Rs.50			Same day	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
4.	Issue of Duplicate Registration Certificate	 Form 26 (in duplicate if covered by finance along with financier's signature) NOC from police Valid IC Valid PUCC 	Half of the registration fees payable for concerned category of vehicle	Rs.100 (2 Wheeler) Rs.200 (All others)	Rs. 200 (Non- transport vehicle)	Rs.35 (Non-transport vehicle)	Same day	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
5.	Renewal of registration	 Form 25 along with pencil impression of chassis number Original RC Valid IC Valid PUCC Green Tax (Vehicle has to be produced for inspection) 	Same as the registration fees payable for concerned category of vehicle	Rs.100 (2 Wheeler) Rs.200 (All others)	Rs. 200 (Non- transport vehicle)	Rs.35 (Non- transport vehicle)	Same day	Unit Office RTO DTC/JTC	RTO/DTC DTC TC

SI. No	Service	Documents required	Fees	User charges	Smart card fees	Postal Charges	Time frame	Office rendering the service	Office to be contacted for delay or default in service
6.	Transfer of ownership	 Form 29 in duplicate Form 30 (in duplicate if covered by finance along with financier's signature) Residence proof ** Original RC Valid IC Valid PUCC NOC from other State (if vehicle belong to other State) Clearance Certificate (if vehicle registered at other Office of AP) 	Half of the registration fees payable for concerned category of vehicle	Rs.100 (2 Wheeler) Rs.200 (All others)	Rs. 200 (Non- transport vehicle)	Rs.35 (Non- transport vehicle)	Same day (For vehicle belonging to AP) I month (For vehicles entering from other states)	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
7.	Transfer of ownership in case of death	 Form 31 (in duplicate if covered by finance along with financier's signature) Death Certificate Affidavit/NOC from all legal heirs on Rs.10 non-judicial stamp paper duly attested by notary Original RC Valid IC Valid PUCC Residence proof *** 	Half of the registration fees payable for concerned category of vehicle	Rs.100 (2 Wheeler) Rs.200 (All others)	Rs. 200 (Non- transport vehicle)	Rs.35 (Non- transport vehicle)	3 days	Unit Office RTO DTC/JTC	RTO/DTC DTC TC

SI. No	Service	Documents required	Fees	User charges	Smart card fees	Postal Charges	Time frame	Office rendering the service	Office to be contacted for delay or default in service
8.	Change of address in RC	 Form 33 (in duplicate if covered by finance along with financier's signature) Original RC Valid IC Valid PUCC Residence proof ** NOC from other State (if vehicle belong to other State) Clearance Certificate (if vehicle registered at other Office of AP) 	Rs.20	Rs.100 (2 Wheeler) Rs.200 (All others)	Rs. 200 (Non- transport vehicle)	Rs.35 (Non- transport vehicle)	Same day (For vehicles belonging to AP) I month (For vehicles entering from other states)	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
9.	Issue of RC particulars	 Application in white paper Valid IC Valid PUCC 	Rs.5	Rs.50			Same day	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
10.	Endorsement of Hire Purchase in RC	 Form 34 in duplicate Original RC Valid IC Valid PUCC Covering letter from Financer 	Rs.100	Rs.100 (2 Wheeler) Rs.200 (All others)	Rs. 200 (Non- transport vehicle)	Rs.35 (Non- transport vehicle)	Same day	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
11.	Termination of Hire Purchase in RC	 Form 35 in duplicate Original RC Valid IC Valid PUCC Covering letter from Financer 	Rs.100	Rs.100 (2 Wheeler) Rs.200 (All others)	Rs. 200 (Non- transport vehicle)	Rs.35 (Non- transport vehicle)	Same day	Unit Office RTO DTC/JTC	RTO/DTC DTC TC

SI. No	Service	Documents required	Fees	User charges	Smart card fees	Postal Charges	Time frame	Office rendering the service	Office to be contacted for delay or default in service
12.	Alteration in RC	 Application in white paper Original RC Permission proceedings of registering authority for alteration Requisite documents for alteration 	Rs.50	Rs.100 (2 Wheeler) Rs.200 (All others)	Rs. 200 (Non- transport vehicle)	Rs.35 (Non- transport vehicle)	Same day	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
13.	Issue of NOC for other State	 Form 28 in triplicate with pencil impression of chassis number pasted with Rs.3 non-judicial court fee stamp (In quadruplicate if it comes under Hypothecation) Original RC Valid IC Valid PUCC 	Nil	Rs.50		Rs.35 (Non- transport vehicle)	I week	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
14.	Re-assignment of Registration Mark	I. Form 27 (in duplicate if covered by finance along with financier's signature) 2. Original RC 3. Valid IC 4. Valid PUCC 5. Fitness Certificate (for transport vehicle)	Same as the fee payable for new registration for the concerned category of vehicle	Same			I week (For non- transport vehicle) 2 week (For transport vehicle)	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
	Issue/renewal	I. Form CFA	3 Wheel	ers					
15.	of Fitness	2. Valid Insurance certificate	Rs.200	Rs. 30			Same day	Unit Office	RTO/DTC DTC
13.	Certificate	3. Valid PUCC 4. Original RC	Light Commercial Vehicles				Same day	RTO DTC/JTC	TC
		5. Vehicle for inspection	Rs.300	Rs. 60		- - -			

SI. No	Service	Documents required	Fees	User charges	Smart card fees	Postal Charges	Time frame	Office rendering the service	Office to be contacted for delay or default in service
			Medium Good	s Vehicles					
			Rs.400	Rs. 60					
			Heavy Goods	Vehicles					
			Rs.500	Rs. 60					
			Other ve	hicles					
			Rs.100	Rs. 30]				
16.	Issue of duplicate Fitness Certificate	 Application in plain paper RC Valid tax token Valid IC Valid PUCC 	Rs.15	Rs.50			Same day	Unit Office RTO DTC/JTC	RTO/DTC DTC TC
17.	Issue of fresh RC in the name of financier	 Form 36 RC and Permit (if available) 	Rs.100	Rs.200		ł	I week (Subject to surrender of original RC and permit) I month (If original RC and permit not submitted)	RTO DTC/JTC	DTC TC

C. ISSUE/RENEWAL OF PERMITS

SI. No	Service	Documents required	Fees	User charges	Time frame	Office rendering the service	Office to be contacted for delay or default in service
i	Stage carriage	I. Form PSCA	Rs.5000	Rs.100	Same day	RTO	DTC
I.	Stage Carriage	2. RTA Grant Proceedings	K3.3000	KS.3000 KS.100		DTC/JTC	тс
2.	Goods carriage	Form PUCA	Rs.1000	Rs.100	Same day	RTO	DTC
2.	Goods carriage	1 511111 5 57 (1.0.100		DTC/JTC	тс	
3.	National Permit for goods carriage	Form 48	Rs.1000	Rs.50	Same day	RTO	DTC
	0 0					DTC/JTC	TC
		5 44	Rs.1000	D 50	Same day	RTO	DTC
4.	Authorisation for national permit	Form 46		Rs.50	(On payment of composite fee of Rs. 16500)	DTC/JTC	TC
5.	Contract carriage of seating capacity	Form PCOA	Rs.5000	Rs.100	Same day	RTO	DTC
	exceeding 13 in all	7 511117 5 57 1	1.0.000	1.0.100		DTC/JTC	тс
6.	Maxi cabs	Form PCOA	Rs.2000	Rs.100	Same day	RTO	DTC
						DTC/JTC	TC
7.	Motor cabs	Form PCOA	Rs.1000	Rs.100	Same day	RTO DTC/JTC	DTC TC
8.	Autorikshaws	Form PCOA	Rs.500	Rs.50	Same day	RTO DTC/JTC	DTC TC

	Documents required	Fees	User charges	Time frame	Office rendering the service	for delay or default in service
Private service vehicle of seating capacity exceeding 13 in all	Form PTVA	Rs.3000	Rs.100	Same day	RTO DTC/JTC	DTC TC
Private service vehicle of seating capacity upto 13 in all	Form PTVA	Rs.2000	Rs.100	Same day	RTO DTC/JTC	DTC TC
Educational Institution bus of seating capacity exceeding 13 in all	Form PTVA	Rs.3000	Rs.100	Same day	RTO DTC/JTC	DTC TC
Educational Institution bus of seating capacity upto 13 in all	Form PTVA	Rs.2000	Rs.100	Same day	RTO DTC/JTC	DTC TC
Геmporary Permit	Form PTA/PT (Passengers' list and Contract letter in case of Contract Carriages)	Rs. 50	Rs.200	Same day	RTO DTC/JTC	DTC TC
Special permits	 Form PTOVA Passengers' list Contract letter 	Rs. 50	Rs.200	Same day	RTO DTC/JTC	DTC TC
r a Ed a Te	pacity exceeding 13 in all rivate service vehicle of seating pacity upto 13 in all ducational Institution bus of seating pacity exceeding 13 in all ducational Institution bus of seating pacity upto 13 in all emporary Permit	pacity exceeding 13 in all rivate service vehicle of seating pacity upto 13 in all ducational Institution bus of seating pacity exceeding 13 in all ducational Institution bus of seating pacity upto 13 in all form PTVA Ist and Contract letter in case of Contract Carriages) I. Form PTOVA Decial permits I. Form PTOVA 2. Passengers' list	pacity exceeding 13 in all Form PTVA RS.3000 Rs.2000 Rs.2000 Rs.2000 Rs.2000 Rs.3000 Rs.2000 Rs.3000 Rs.3000 Rs.2000 Rs.3000 Rs.3000 Rs.3000 Rs.3000 Rs.3000 Rs.3000 Rs.3000 Rs.3000 Rs.3000 Rs.2000 Rs.2000	pacity exceeding 13 in all Form PTVA Rs.3000 Rs.100 Rs.2000 Rs.100 Rs.100 Rs.2000 Rs.100 Rs.2000 Rs.100 Rs.2000 Rs.100 Rs.2000 Rs.2000 Rs.2000 Rs.2000 Rs.2000 Rs.2000 Rs.200 Rs.200	pacity exceeding 13 in all Form PTVA Rs.3000 Rs.100 Same day Rs.100 Same day Rs.100 Same day Rs.100 Rs.100 Rs.100 Rs.100 Same day Rs.100 Rs.100 Same day Rs.100 Rs.100 Same day Rs.200 Rs.200 Same day Same day Rs.200 Same day Rs.200 Same day Rs.200 Same day Rs.200 Same day	pacity exceeding 13 in all Form PTVA Rs.3000 Rs.100 DTC/JTC Rs.100 DTC/JTC Rs.100 Rs.100 Same day RTO DTC/JTC Rs.100 Rs.100 Rs.100 Rs.100 Same day RTO DTC/JTC Rs.2000 Rs.100 Rs.2000 Rs.100 Same day RTO DTC/JTC Rs.2000 Rs.200 Rs.200 Rs.200 Rs.200 Same day RTO DTC/JTC RS.200 Rs.200 Rs.200 Rs.200 Rs.200 Same day RTO DTC/JTC RS.200 RTO DTC/JTC RS.200 RTO DTC/JTC

D. Issue of Tax Receipts:

SI. No	Service	Documents required	Fees	User charges	Time frame	Office rendering the service	
1.	Issue of tax receipts	Form I of AP MVT rules	Nil	a. Rs.5 (for tax upto Rs.500)b. Rs. 10 (for tax above Rs.500)	2 hours	RTO DTC/JTC	DTC TC

*Acceptable Documents for Proof of Age (Copies to be attested by any gazetted officer)

- Electoral Roll
- Life Insurance Policy
- Passport
- Pay slip issued by a central/state government office indicating date of birth
- School Certificate
- Birth Certificate issued by Municipal authorities
- Certificate issued by civil surgeon

** Acceptable Documents for Proof of Residence (Copies to be attested by any gazetted officer)

- Ration Card
- Multi-purpose household card
- Payslip issued by Public sector organisation showing his/her office address or residential address
- Municipal tax receipt/notice
- Bank pass book from any scheduled bank
- Cooking gas connection allotment order
- Electricity bill issued by APTRANSCO
- Water bill issued by municipality or water works departments
- Any telephone bill including landline or mobile
- A driving license or Registration certificate issued by the licensing authority or registering authority as the case may be
- Aadhar Card

Our measures for your convenience

All forms are available at the help desk in some offices. The forms can also be downloaded from our website http://www.aptransport.org

To make services more reliable and less time consuming, we dispatch all statutory documents by speed post. Document delivery status can be tracked through our website at http://210.212.213.82:81/emsdetails/

- 4.4. Contact Officers: The details of all officers to be contacted for service delivery are given in annexure I
- **4.5. Description of forms:** Description of all forms mentioned in the tables above is given in annexure 2
- 4.6. Jurisdiction details: Details of jurisdiction of offices where citizens can avail services are given in annexure 3

4.7. Electronic Services:

SI. No	Services	Access points				
1.	Online booking of time slot for Learner's License test	https://aptransport.in/CFSTONLINE/LL/TestCenter.aspx				
2.	Online booking of time slot for driving competence test	https://aptransport.in/CFSTONLINE/DL/OnlineDL.aspx				
3.	Payment of fees	Net banking/ eSeva/Mee Seva/APOnline				
4.	Payment of periodical tax	eSeva/Mee Seva/APOnline				
5.	Facilities for Authorised Automobile Dealers in Andhra Pradesh	 Pay the Life tax online either through net banking or a credit card for the Vehicles sold by them Issue Temporary Registration Certificate, Form 20 and other Documents required for permanent registration of the Vehicle in printed format. 				

5. Facilities Available to Citizens for Obtaining Information:

- a. **Help desk**: Key offices of the Department are equipped with a help desk to answer all queries of the citizens and provide the relevant forms.
- b. **Website**: The Departmental website (http://www.aptransport.org) is designed to provide comprehensive information to citizens on every aspect of road transport related services and transactions. For instance, citizens can obtain details of all application processes in the FAQ page (www.aptransport.org/html/faq.php) as well as information about any vehicle and driving license (RC details, driving license details, NOC details, tax verification) through our website.
- c. **Information under RTI Act:** For information on APIOs, PIOs and Appellate Authorities of all offices of the department, please refer the RTI Manual available in the departmental website (www.aptransport.org>Home Page>RTI Manual)

6. Grievance/Complaint Redress Mechanism:

The department has a well laid down mechanism for efficient and effective resolution of grievances/complaints of citizens. The details are as given below:

a. Grievance/Complaint Filing Mechanism

How to file your grievance/complaint							
Mode of filing	Whom to contact	Mode of contact					
Manual	Head of the Office (MVI/RTO/DTC/JTC/TC)	Personal visit/phone/email					
Help line	Call Centre	I I 00 (from BSNL) I 800 425 I I I 0 (from other service providers)					

How to file your grievance/complaint							
Mode of filing							
Internet Website http://rtagrievance.cgg.gov.in							
On registering a grievance through the website, a reference number will be							

On registering a grievance through the website, a reference number will be generated and sent as SMS to citizen's mobile number. This reference number can be used to track the status of grievance redress.

b. Grievance/Complaint Monitoring Mechanism

- i. The grievance/complaint received by any means will be redressed within seven days.
- ii. If a grievance/complaint registered manually before MVI/ RTO/ DTC is not solved within seven days, the complainant can contact RTO/ DTC/ JTC respectively.
- iii. In case of a grievance/complaint registered through toll free number or through website, an unsolved complaint will be escalated to next level officer after seven days. If not solved at this level, the complaint will be escalated to the Transport Commissioner after 15 days.

c. Grievance/Complaint Redress Mechanism

The department would make the best efforts to redress a grievance/complaint received at any level through any means within seven days. The department also makes efforts to categorise grievances to identify services/officers/offices with persisting problems and take systemic measures to eliminate such problems.

7. Stakeholders:

S.No	Stakeholder
I.	Citizens
2.	License holders
3.	Vehicle owners

4.	Fleet operators
5.	Various association of operators
6.	AP state transport corporation
7.	Andhra Pradesh Tourism Development Corporation (APTDC)
8.	Emergency Management and Research Institute (EMRI)
9.	NGOs engaged in road safety initiatives
10.	Automobile manufacturers and dealers
11.	Employees' Association

8. Indicative Expectations from Citizens:

No.	Expectations from Citizens - Citizens are expected to:
Ι.	Submit duly completed application forms in the correct order
2.	Not approach agents/mediators for availing services
3.	Obtain receipt for amount paid
4.	Adhere to the time stipulated (if any) for completion of procedures
5.	Ensure transfer of vehicles soon after the sale/purchase of any old vehicle
6.	Carry original RC, IC, PUCC and DL while driving a non-transport vehicle and
	original RC, Permit, FC, IC, PUCC, and DL while driving a transport vehicle
7.	Follow the provisions of motor vehicles Act and rules. Non-compliance with the
	rules would be penalised
8.	Validate information/latest position in any matter with concerned officials before
	raising a query/grievance
9.	Check our website regularly for updates on policies and procedures
10.	Maintain queues, be patient and give us a chance to serve you better

9. Our Commitment:

The department stands fully committed to the Citizen's Charter and strives to achieve the timelines set by the Charter for service delivery. We aim for continuous improvement in the administration of processes and procedures to avoid delays and accomplish the stated mission of being a responsive and transparent department.

Our officers and staff are committed to providing citizen friendly services with courtesy and ensuring the fulfilment of citizen's service delivery requirements to their utmost satisfaction.

The Transport Commissioner would oversee the implementation of Citizen's Charter. Citizens are invited to give their feedback on implementation of the Charter through the feedback section in our website (http://aptransport.org/html/feedback.htm)

10. Month and Year for the Next Review of the Charter:

This Citizen's Charter has been prepared by the Department on 28th March 2013 and this will be revised on or before 1st April 2014.

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Annexure I: Contact Details of Officers

Designation	Name	Office	Fax	Cell	Email
Transport Commissioner	Sri G.Anantha Ramu, I.A.S	23321283	23321300	-	tc@aptransport.org
Addl.Tr.Comissioner	P.Srinivas	23321299	23321299	-	atc@aptransport.org
J.T.C. (Vig. & Legal)	M.Radha Krishna Murthy	23321263	23321278	9848045439	jtc_vig@aptransport.org
J.T.C. Secy.,STA	D.Sudhakar	23321279	-	9848355537	jtc_sta@aptransport.org
J.T.C. (Plg. & Admn)	Smt. M.Ratna Manikyam	23321282	-	9848045516	jtc_plg@aptransport.org
J.T.C. (IT, Enforcement & Road Safety)	B.Venkateswarlu	23321278	23321278	9848045393	jtc_it@aptransport.org
Dy. Transport Commissioner (IT)	L.S.M.Ramasri	23321275	-	9848045338	ramasri_dtc@aptransport.org
Chief Accounts Officer	R.Ravi	23321276	-	9948998378	-
Asst. Secretary - I	Smt. B.Prameela	23321275	-	9948622098	rto_sta@aptransport.org
Asst. Secretary - 2	B.S.S.Satyanarayana	23321275	-	9948505080	rto_sta_aptd@ap.gov.in
Presiding Officer, STAT	K.Ashok Babu	24732876	-	-	-
Secretary, STAT	Smt. G.Pushpavalli	24732876	-	-	-
S.R.before S.T.A.T.	N.Shankar Rao	24732876		9640519432	-

SI. NO	District	Station	Name of officer	STD Code	Office	Fax	Cell	Email		
			D	esignation : J	ГС					
١.	Hyderabad	Hyderabad	G.Panduranga Rao	040	23311269	-	9848045360	jtc_hyderabad@ aptransport.org		
	Designation : DTC									
2.	Adilabad	Adilabad	M.Praveen Rao	958732	226562	222792	9848012579	dtc_adilabad@ aptransport.org		
3.	Anantapur	Anantapur	Ch.Pratap	95854	272280	272281	9848528338	dtc_anantapur@ aptransport.org		
4.	Chittoor	Chittoor	M.Basi Reddy	958572	232508	233528	9848171101	dtc_chittoor@ aptransport.org		
5.	E. Godavari	Kakinada	G.Krishnaiah	95884	2376183	2353739	9848528342	dtc_eastgodavari@ aptransport.org		
6.	Guntur	Guntur	T.Raghunath	95863	2355194	2232858	9848045414	dtc_guntur@ aptransport.org		
7.	Karimnagar	Karimnagar	A.Mohan	95878	2240373	2240373	9848012355	dtc_karimnagar@ aptransport.org		
8.	Krishna	Vijayawada	Ch.Sivalingaiah	95866	2480044/ 2480022	2480347	9948661732	dtc_vijayawada@ aptransport.org		
9.	Kurnool	Kurnool	N.Sivarama Prasad	958518	270196	270348	9848528385	dtc_kurnool@ aptransport.org		
10.	Medak	Medak	Smt. Mamata Prasad	8455	231218	231218	9848171168	dtc_medak@ aptransport.org		
11.	Nellore	Nellore	S.A.V. Prasada Rao	95861	2327665	2326891	9948838599	dtc_nellore@ aptransport.org		
12.	Nizamabad	Nizamabad	G.C.Raja Ratnam	958462	245593	245593	9948661742	dtc_nizamabad@ aptransport.org		
13.	Ranga Reddy	Ranga Reddy	C.Ramesh	9540	24019355	24019293	9848045449	dtc_rangareddy@ aptransport.org		
14.	Srikakulam	Srikakulam	S.Venkateshwar Rao	958942	240240	240024	9848171102	dtc_srikakulam@ aptransport.org		
15.	Visakhapatnam	Visakhapatnam	M Prabhuraj	95891	2559777	2736777	9948528517	dtc_vishakapatnam@ aptransport.org		

SI. NO	District	Station	Name of officer	STD Code	Office	Fax	Cell	Email
16.	Warangal	Warangal	M.Chandra Sekhar Goud	95870	2577972	2577972	77 4 0001/3U	dtc_warangal@ aptransport.org
17.	W. Godavari	Eluru	Ch.Sridevi	958812	230208	232514	77 4 0001/32	dtc_westgodavari@ aptransport.org
18.	YSR Kadapa	YSR Kadapa	Smt. B.Srikrishnaveni	958562	22333	231118	70 1 01/1100	dtc_kadapa@ aptransport.org

Regional Transport Officers

S.No	Name of the District	Station (Designation)	Name of officer	STD Code	Office	Fax	Cell	E-Mail ID
I.	Hyderabad	Hyderabad (C) RTO-I	D.Dasaradham	040	23312985	23371133	9912340861	jtc_hyderabad@ aptransport.org
2.	Hyderabad	Hyderabad (C) RTO-2	Ch.Chandrasekhar	040	23311269	23371133	9848308463	jtc_hyderabad@ aptransport.org
3.	Hyderabad	Hyd,M'pet(E-RTO)	T.Yesuratnam	040	24548999	-	9848528430	rto_hydeast@ aptransport.org
4.	Hyderabad	Hyd, M'patnam (W-RTO)	T.L.Manik Prabhu	040	23525253	-	9948989874	rto_hydwest@ aptransport.org
5.	Hyderabad	Hyd,Bahadurpur (S-RTO)	G.Lakshmi	040	24462727	-	9848787505	rto_hydsouth@ aptransport.org
6.	Hyderabad	Secunderabad (N-RTO)	M.S.R.Murthy	040	27742568	-	9912225739	rto_hydnorth@ aptransport.org
7.	Adilabad	Mancherial(RTO)	M.Murali Manohara Swamy	08732	226562	222792	9666651194	rto_mancherial@ aptransport.org
8.	Anantapur	Hindupur (RTO)	-	08556	220445	-	-	rto_hindupur@ aptransport.org
9.	Chittoor	Chittoor (RTO)	S.Satyanrayana Murthy	08572	232508	233528	9848528329	dtc_chittoor@ aptransport.org
10.	Chittoor	Tirupathi (RTO)	M.S.S.B.Prasad	0877	224996	224996	9848528402	rto_tirupati@ aptransport.org
11.	East Godavari	Rajahmundry (RTO)	Ch.N.V.Hyma Rao	0883	2427275	2427275	9948307209	rto_rajahmundry@ aptransport.org
12.	East Godavari	Kakinada (RTO)	Satyanarayana	0884	2376183	2353739	9848528363	dtc_eastgodavari@

			Reddy					aptransport.org
13.	East Godavari	Amalapuram (RTO)	Md. Saleem	08856	231100	231100	9848528336	rto_amalapuram@ aptransport.org
14.	Guntur	Guntur (RTO)	B.Chander	0863	2355194	2232858	9848528495	dtc_guntur@ aptransport.org
15.	Guntur	Narasaraopeta (RTO)	S.Ramaswamy	08647	2239885	-	9848528501	rto_narsaraopet@ aptransport.org
16.	Karimnagar	Karimnagar(RTO)	G.Durga Prameela	0878	2240373	2240373	9985460999	dtc_karimnagar@ aptransport.org
17.	Khammam	Khammam(RTO)	Dr. Sundar Vaddi	08742	233344	233344	9948661736	rto_khammam@ aptransport.org
18.	Krishna	Vijayawada (RTO-I)	B.Hariprasad	08866	2480044	2480347	9848528669	dtc_vijayawada@ aptransport.org
19.	Krishna	Vijayawada (RTO-2)	Ch.V.K.Subba Rao	08866	2480022	2480347	9848528334	dtc_vijayawada@ aptransport.org
20.	Krishna	Vijayawada (RTO-3)	Ms Siri Anand	08866	2480022	2480347	-	dtc_vijayawada@ aptransport.org
21.	Krishna	Gudivada (RTO)	M.S.N.Moorthy	08674	242215	-	9848528408	rto_gudiwada@ aptransport.org
22.	Krishna	Nandigama (RTO)	N.Poornachandra Rao	08678	276001	-	9848528366	rto_nandigama@ aptransport.org
23.	Kurnool	Kurnool (RTO)	K.Sampath Kumar	08518	270196	270348	9848528407	dtc_kurnool@ aptransport.org
24.	Kurnool	Nandyal (RTO)	G.Venkatarami Reddy	08514	243083	243083	9848783395	rto_nandyal@ aptransport.org
25.	Mahaboobnagar	Mahaboobnagar (RTO)		08542	275875	276895		rto_mahaboobnagar@ aptransport.org
26.	Medak	Siddipet (RTO)	-	08457	222531	-	-	rto_siddipet@ aptransport.org
27.	Nalgonda	Nalgonda (RTO)	K.Hanumantha Reddy	08682	248346	248346	9848308469	rto_nalgonda@ aptransport.org
28.	Nellore	Nellore (RTO)	K.Ramprasad	0861	2327665	2326891	9848528382	dtc_nellore@ aptransport.org
29.	Nizamabad	Nizamabad(RTO)	-	08462	245593	245593	-	dtc_nizamabad@ aptransport.org
30.	Prakasam	Ongole (RTO)	Sri Krishna Mohan Rao	08592	233114	-	9848528320	rto_prakasam@ aptransport.org

31.	Ranga Reddy	Ranga Reddy (RTO)	T.Durga Das	040	24019355	24019293	9666647366	dtc_rangareddy@ aptransport.org
32.	Ranga Reddy	Uppal, R.R. East (RTO)	C.Ramesh	040	27205599	-	9948287237	rto_uppal@aptransport.org
33.	Ranga Reddy	Ibrahimpatnam	M.G.Vinod Kumar	040	-	-	9848308496	rto_ibpm@aptransport.org
34.	Ranga Reddy	Medchal	V.Shankar	040	27230388	-	9848528440	rto_medchal@ aptransport.org
35.	Srikakulam	Srikakulam(RTO)	R.Nageshwar Rao	08942	240240	240024	9848528345	dtc_srikakulam@ aptransport.org
36.	Visakhapatnam	Visakhapatnam (RTO-I)	G.Vivekananda Reddy	0891	2559777	2556777	9848528409	dtc_vishakapatnam@ aptransport.org
37.	Visakhapatnam	Visakhapatnam (RTO-II)	T.Muralidhar	0891	2559777	2556777	9848528399	dtc_vishakapatnam@ aptransport.org
38.	Visakhapatnam	Anakapalli (RTO)	Md.Saleem	08924	222687	-	9848528336	rto_anakapalli@ aptransport.org
39.	Vizianagaram	Vizianagaram (RTO)	E.Meera Prasad	08922	273366	273366	9948661748	rto_vijayanagaram@ aptransport.org
40.	Warangal	Warangal (RTO)	K.Madhava Rao	0870	2577972	2577972	9848528431	dtc_warangal@ aptransport.org
41.	West Godavari	Eluru (RTO)	M.Purendra	08812	230208	232514	9160193432	dtc_westgodavari@ aptransport.org
42.	West Godavari	Bhimavaram (RTO)	M.Chitti Babu	08816	222272	-	9848528304	rto_bhimavaram@ aptransport.org
43.	YSR Kadapa	Proddutur(RTO)	N.Ananda Raju	08564	250177	-	9848528389	rto_proddatur@ aptransport.org

Annexure 2: Description of Forms

SI. No.	Name of form	Purpose
-	Form I	Physical fitness self declaration
2	Form IA	Medical Certificate
3	Form 2	Application for grant and renewal of Learner's License
4	Form 3	Learner's License
5	Form 4	Application for Driving License
6	Form 4A	Application for International Driving Permit
7	Form 7	Form of Driving license (laminated/smart card)
8	Form 8	Application for addition of another class to driving license
9	Form 9	Application for renewal of driving license
10	Form 20	Application for registration of motor vehicle
11	Form 21	Sale certificate issued by manufacturer/dealer
12	Form 22	Initial certificate of compliance with pollution standards, safety standards of components and road worthiness (to be issued by manufacturer)
13	Form 22A	Initial certificate of compliance with pollution standards, safety standards of components and road worthiness (applicable in case body is fabricated separately. This has to be issued by the manufacturer and body builder)
14	Form 23	Certificate of registration
15	Form 23A	Certificate of registration in electronic medium as smart card
16	Form 25	Application for renewal of registration for non-transport vehicle
17	Form 26	Application for issue of duplicate certificate of registration
18	Form 27	Application for assignment of new registration mark
19	Form 28	Application for grant of No Objection Certificate
20	Form 29	Notice of transfer of ownership of a motor vehicle
21	Form 30	Application for intimation and transfer of ownership of a motor vehicle
22	Form 31	Application for transfer of ownership in the name of the person succeeding to the possession of the vehicle
23	Form 33	Application for change of address in registration certificate
24	Form 34	Application for making an entry of an agreement of Hire Purchase/hypothecation in registration

		certificate
25	Form 35	Application for termination of an agreement of Hire Purchase/hypothecation in registration certificate
26	Form 46	Application for grant of authorisation for national permit (goods carriages)
27	Form 48	Application for grant of national permit (goods carriages)
28	Form LLD	Intimation of loss or destruction of license and application for issue of duplicate license
29	Form LCA	Application for intimation of temporary /permanent change of address in respect of driving license
30	Form CLA	Application for issue of Conductor's license
31	Form MCC	Medical certificate for Conductor's license
32	Form CRLA	Application for renewal of conductor's license
33	Form RRMA	Application for reservation of registration number
34	Form RRMTA	Application for tendering for reservation of registration number
35	Form CFA	Application for grant/renewal of fitness certificate
36	Form PSCA	Application for issue of stage carriage permit
37	Form PUCA	Application for issue of goods carriage permit
38	Form PCOA	Application for issue of contract carriage permit
39	Form PTVA	Application for issue of private service vehicle permit
40	Form PTA/PT	Application for issue of temporary permit
41	Form PTOV-A	Application for issue of special permit
42	Form I of APMVT Rules	Application for obtaining tax reciept

Annex 3: Jurisdiction Details

I. Hyderabad

	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT							
SI. No.	Name of the Office	Jurisdiction (Mandal)						
1.	JTC, Hyderabad D.No.6-3-646, Opp. Eenadu Office, Khairatabad, Somajiguda Hyderabad-500 082	I. Abids 2. Adarsh Nagar 3. Afzal Gunj 4. Ameerpet 5. Bag Lingampalli 6. Bajara Hills 7. Barkatpura 8. Basheer Bagh	9. Begum Bazar 10. Begumpet 11. Chikkad palli 12. Domalguda 13. Erragadda 14. Feel Khana 15. Gandhi Nagar 16. Gowliguda	17. Himayat Nagar 18. Indira Park 19. Jubilee Hills 20. Kavadiguda 21. Khairatabad 22. Maharaj Gunj 23. M.J. Market 24. Mushirabad	25. Nampally 26. Punjagutta 27. Putli Bowli 28. Ram Nagar 29. Sanath Nagar 30. Somajiguda 31. S.R.Nagar 32. Vidyanagar			
2.	RTO, East Zone Hyderabad D.No.16-11-16/U/52, Street – West Prakashnagar, RTA East Zone, Moosarambagh, Malakpet, Hyderabad – 500036	Amberpet Asif Baba Nagar Chaderghat Chandrayanagutta Dabirpura	6. Deewan Devi 7. Dilsukhnagar (Parts of) 8. Malakpet 9. Moosaram Bagh	10. Nallakunta 11. Nalgonda x-Roads, 12. Noorkhan Bazar	13. Riyasath Nagar 14. Saidabad 15. Santosh Nagar 16. Tilak Nagar 17. Yakutpura			
3.	RTO, South Zone Hyderabad D.No.19-5-28/3/13, Street: Kishanbagh, Hyderabad – 500 064	Bahadurpura Barkas Chatrinaka Charminar	5. Falaknuma 6. Gowlipura 7. Hussaini Alam 8. Jahanuma	9. Kishan Bagh 10. Kokaki Tatti 11. Lad Bzar 12. Moghulpura	13. Petla Burz 14. Puranapool 15 Shalibanda 16. Sultan Shahi			
4.	RTO, West Zone, Hyderabad, D.No.9-4-86/41, Street: Salarjung Colony, Tolichowki,Mehdipatnam, Hyderabad-500 008	I. Ahmed Nagar 2. Asif Nagar 3. Golconda 4. Gosha Mahal	5. Jumerat Bazar 6. Lancer 1st & 2nd 7. Lunger House 8. Mallepalli	9. Mangal Ghat 10. Masab Tank 11. Mehdipatnam 12. Nielogur 13. Red Hills	14. Subji Mandi 15. Tappa Chabutara 16. Towli Chowki 17. Vijayanagar Colony			
5.	RTO, North Zone, Hyderabad Main Road, Trimalghery, Secunderabad – 500 015	Chilkalguda Maredpally Mettuguda Minister Road Osmania University Padmarao Nagar	7. Parsigutta 8. Park Lane 9. PG Road 10. Ranigunj 11. RP Road	12. SD Road13. SP Road14. Shanti Nagar15. Secunderabad Station16. Seethaphal Mandi17. Tarnaka	18. Warasiguda 19. Contonment Area 20. Kaka Guda 21. Mud Fort 22. RK Puram			

2. Adilabad

_	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT							
SI. No.	Name of the Office	Ju	Jurisdiction (Mandal)					
1.	DTC, Adilabad H.No.4-3-58/3, Court Road, Adilabad-504 00 I	I. Talamadugu 2. Tamsi 3. Adilabad 4. Jainad 5. Bela'	6. Narnoor 7. Inderavally 8. Gudhihatnoor 9. Ichoda 10.Bazarhatnoor 11. Boath	12. Nerediginda 13. Utnoor 14. Jainoor 15. Sirpur (U)				
2.	RTO, Mancherial H.No.11-15, Near Municipal Water Tank, Mancherial – 504 208, Adilabad District	Mancherial Jannaram Dandepalli Laxettipet Mandamarri Kasipet	7. Bellampally 8 Nennalla 9. Vemannapelly 10. Kottapally 11. Chenur 12. Jaipur					

	JURISDICTION OF	UNIT/MVI OFFICES OF TRANSPORT	DEPARTMENT	
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)	
I.	Nirmal, H.No.5-7-192, Near Thiruma Theatre, National Highway No.7, Nirmal, Adilabad District	Unit Office	 Kubeer Bhainsa Tanur Mudhole Lohesra Dilawarpur Nirmal 	8. Laxmanchanda 9. Manda 10. Khanapur 11. Kaddam 12. Sarangapur 13. Kuntala
2.	Asifabad, O/o. Motor Vehicle Inspector, H.No.4-200, State National Highway, Asifabad, Adilabad Dist	MVI Office	I. Asifabad 2. Kerameri 3. Sirpur(T) 4. Tiryani 5. Wankidi	6. Kagaznagar 7. Rebbana 8. Tandur 9. Bheemini 10. Kouthala 11. Bejjur 12. Dahegaon

3. Anantpur

SI. No.	Name of the Office	Jurisdiction (Mandal)	OF TRANSPORT DEPARTMENT Jurisdiction (Mandal)				
l.	RTO, Anantpur Bhairava Nagar, Near Engineering College, Ananthapur	Anantpur Rapthadu Garladinne Atmakur Kudair Singanamala B.K. Samudram	8. Yellanur 9. Dharmavaram 10. Tadimarri 11. Bathalapalli 12. C.K.Palli 13. Kanaganapalli 14. Ramagiri	15. Kalyandurg 16. Beluguppa 17. Kambadur 18. Kundurpi 19. Brahmasamudram 20. Settur			
2.	RTO, Hindupur D.B.Colony, Hindupur.	I. Penukonda 2. Somandepalli 3. Roddam 4. Puttaparthy 5. Kotha Cheruvu	6. Bukkapatnam 7. Madakasira 8. Amarapuram 9. Gudibanda 10. Rolla 11. Agali	12. Hindupur 13. Parigi 14. Lepakshi 15. Chilamathur 16. Gorantla			

JURISE	JURISDICTION OF UNIT/MVI OFFICES OF TRANSPORT DEPARTMENT							
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)					
1.	Guntakal, O/o. Motor Vehicle Inspector, A.P.H.B.Colony, Guntakol, Anantapur District	Unit Office	I. Guntakal 2. Gooty 3. Pamidi 4. Peddavadugur 5. Uravakonda 6. Vajrakaruru	7. Vidapanakal 8. Rayadurg 9. D. Hirehal 10. Gummagatta 11. Kanekal 12. Bommanahal				
2.	Kadiri, O/o. Motor Vehicle Inspector, N.G.O.Colony, Kadiri, Anantapur District	MVI Office	I. Kadiri 2. Mudigubba 3. Nallamada 4. N.P.Kunta 5. Talupla	6. Nalla Cheruvu 7. O.D.Cheruvu 8. Tanakal 9. Amadagur				
3.	Tadipatri, O/o.Motor Vehicle Inspector, Agricultural Market Yard Compound, Tadipatri	Unit Offices	I. Tadipatri 2. Yadiki 3. Peddapappuru	4. Putlur 5. Yellanur 6.Narpala				

4. Chittoor

	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT							
SI. No.	Name of the Office	Jurisdiction (Mandal)						
I.	DTC, Chittor No.I & 2, Industrial Estate, Puttur Road, Chittoor – 517 001	Chittoor Gudipala Yadamari G.D.Nellore Penumur	6. Puthalaputtu 7.Bangarupalem 8.Thavanampalli 9. Irala 10. Pakala					
2.	RTO, Tirupathi Nalanda Nagar, Tummalagunta Road, Tirupathi, Chittoor District	1. Tirupathi (Urban) 2. Tirupathi (Rural)	3. Chandragiri 4. Renigunta					

	JURISDICTION OF UNIT/MVI OFFICES OF TRANSPORT DEPARTMENT						
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)				
I.	Puttur, Motor Vehicle Inspector, 4-87, N.T.R. Colony, Puttur- 517583, Chittoor Dist	MVI Office	Puttur Narayanavanam Varvetinagaram Vedurukuppam S.Ramachandrapuram	6. Vadamalpet 7. Palasamudram 8. S.R.Puram 9. Nagiri 10. Nindra	11. Vijayapuram 12. Varadaiahpalem 13. Sathyavedu 14. Nagalapuram 15. Pichatur		
2.	Madanapalle, Motor Vehicle Inspector, 4-129, Srinagar Colony, New Ayyappa Temple, Madanapalli -517 325 Chittoor Dist	Unit Office	Nadanapalli Nimmanapalli B. Kothakota Kurabalakota	5. Thambalapalli 6. Peddamandyam 7. Molakalacheruvu 8. P.T.M., 9. Vayelpadu	10. Gurramkonda 11. Pungunur 12. Ramasamudram 13. Chowdepalli		
3.	Palamaner, Motor Vehicle Inspector, Sainagar, Madanapalli Road, Palamaner - 517 408, Chittoor Dist	MVI Office	I. Palamaner 2. Peddapanjani 3. Gangavaram	4. Baireddypalli 5. V. Kota 6. Ramakuppam	7. Santhipuram 8. Kuppam 9. Gudipalli		
4.	Srikalahasti, Motor Vehicles Inspector, H.B.Colony, Srikalahasthi, Chittoor Dist.	MVI Office	I. Srikalahasti	Yerpedu Thottembedu	4. KV.B. Puram 5. B.N.Kandiga		
5.	Piler, Motor Vehicles Inspector, 2-6-1, Subbareddy Complex, Piler - 517 214, Chittoor Dist	MVI Office	I. Piler 2. Pulicherla 3. Kalikiri	4. Kalakada 5. K.V.Palli 6. Rompicherla 7. C.G.Kallur	8. Yerravaripalem 9. Somala 10. Sadum		

5. East Godavari

JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT					
Sl. No.	Name of the Office	Jurisdiction (Mandal)			
I.	DTC, Kakinada Siddhardha Nagar, NFCI Road,Kakinada, E.G.District	I. Kakinada 2. Gandepalli 3. Gollaprolu	4. Pedapudi 5. Kajuluru	6. Biccavolu 7.Samarlakot 8.Pithapuram	9. Kothapalli 10. Karapa 11. Tallaveru
2.	RTO, Rajahmundry, Near Lalacheruvu, Rajahmundry, E.G.District	I. Rajahmumdry 2. Gandepalli 3. Korukonda 4. Kadiam	5. Gokavaram 6. Addategela 7. Y.Ramavaram 8. Rampachodavaram	9. Rajanagaram 10. Seethanagaram 11. Gangavaram	12. Devipatnam 13. Rajavommangi 14. Maredumilli
3.	RTO Office, Near Black Bridge, Amalapuram	I. Amalapuram 2. Uppalaguptam 3. I.Polavaram	4. Ambajipeta 5. Katrenikona 6. Kothapeta 7. Inavilli	8. Mummidivaram 9. Allavaram 10. Ravulapalem 11. Mamidikuduru	12. Malkipuram 13. Razole 14. P.Gannavaram 15. Sankhinetipalli

	JURISDICTION OF UNIT/MVI OFFICES OF TRANSPORT DEPARTMENT				
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)		
1.	Mandapeta, O/o. Motor Vehicles Inspector, D.No.31-1-39/1, Bypass Road, Mandapeta - 533 308, E.G.District	MVI Office	I. Rayavaram 2. Pamarru 3. Alamarru 4. Mandapeta	5. Ramachandrapuram 6. Kapileswarapuram 7. Anaparthi	
2.	Ravulapalem, O/o Motor Vehicles Inspector, Opp. Agrl. Market Yard, NH 5 Road, Ravulapalem, E.G.District.	MVI Office	I. Ravulapalem 2. Athreyapuram 3 P. Gannavaram 4. Malkipuram	5. Sakhinetipalli 6. Razole 7. Mamidikuduru	
3.	Peddapuram, O/o Motor Vehicles Inspector, Sudha Colony, Peddapuram, E.G.District	MVI Office	I. Kirlampudi 2. Yeleswaram	3. Jaggampeta 4. Rangampeta	
4.	Tetagunta, O/o Motor Vehicles Inspector Annavaram (Post), Tuni Mandal, E.G.District	MVI Office	I. Tuni 2. Sankhavaram 3. Kotananduru	4. Thondangi 5. Prathipadu	

	Kathipudi, O/o Motor Vehicles Inspector Door No. 2- 6, Kathipudi, Shankavaram Mandal - 533449	Unit Office	I. Addateegala 2. Rajavommangi 3. Kotananduru 4.Tuni	5.Thondangi 6.Sankhavaram 7. Rowthulapudi 8.Prathipadu
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6. Guntur

JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT				
SI. No. Name of the Office Jurisdiction (Mandal)				
I.	DTC, Guntur Main Road, Pattabhipuram, Guntur-2	I. Guntur 2. Pedakakani	3. Vatticherukuru 4. Medikonduru	
2.	RTO, Narasaraopet Jonnalagadda (V & P.O), Narasaraopet (M), Guntur District.	I. Narasaraopet 2. Rompicherla 3. Nakerikallu 4. Vinukonda	5. Bollapally 6. Savalyapuram 7. Nuzendla 8. Epuru	

	JURISDICTION OF UNIT/MVI OFFICES OF TRANSPORT DEPARTMENT			
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)	
I.	Tenali, O/o. Motor Vehicle Inspector, D.No.32-I-6/I6, Ward No.29, Alapati nagar, Sultanabad, Tenali, Guntur District	Unit Office	I. Tenali 2. Kolluru 3. Kollipara 4. Amruthaluru	5. Tsundur 6. Bhattiprolu 7. Chebrolu 8. Vemuru
2.	Chilakaluripeta, O/o Motor Vehicle Inspector, Dr.No.4-403, Ist line, Pandaripuram NH5, Chilkaluripeta, Guntur District	Unit Office	I. Chilakaluripeta 2. Edlapadu 3. Nadendla	4. Prathipadu 5.Pedanandipadu
3.	Piduguralla, O/o. Motor Vehicle Inspector, Opp: Reliance Petrol Bank,	MVI Office	 Piduguralla Rajupalem Bellamkonda 	6. Atchampet 7. Muppalla 8. Matchavaram

	Main Road, piduguralla (P.O), Guntur District		4. Sattenapalli 5. Krosuru	9. Pedakurapadu 10. Phirangipuram
5.	Bapatla, O/o. Motor Vehicle Inspector, Dr.No.4-9-5, Patel Nagar, I st line, Bapatla, Guntur district	MVI Office	Kariapalem P.V.Palem Kakumanu	6. Cherukupalli 7. Repalle 8. Ponnuru 9. Nagaram
6.	Mangalagiri, O/o. Motor Vehicle Inspector, Near Layola Public School, Nambur Panchayat, Mangalagiri, Guntur District	MVI Office	5 5	4. Tadepalli 5. Dugirala 6. Tadikonda
7.	Macherla, O/o. Motor Vehicle Inspector, Qr.No. Je I, PWD Colony, Macherla, Guntur District	MVI Office	2. veldurthi	4. Durgi 5. Gurazala 6. Dachepalli 7. Karempudi

7. Karimnagar

JURISDICTIO	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT			
SI. No.	Name of the Office	Jurisdiction (Mandal)		
I.	DTC, Karimnagar Collectorate Complex, Karimnagar- 505 101	Karimnagar Manakondur Thimmapur Bejjenki Gangadhara Ramadugu Choppadandi Husnabad Chigurumamidi Koheda		

	JURISDIC	TION OF UNIT/MVI OFFICES C	F TRANSPORT DEPARTMENT	
SI. No	Name of the Office	Unit Office / MVI Office Jurisdiction (Mandal)		
1.	Ramagundam, O/o. Motor Vehicle Inspector, Q.No.C-63, TTS, NTPC, Jyothinagar, Ramagundam, Karimnaagar District	MVI Office	I. Ramagundam	
2.	Peddapalli, O/o. Motor Vehicle Inspector, Karimnagar Road, Rangampally, Peddapalli, Karimnagar District	Unit Office	Peddapally Sulthanabad Mahamutharam Kamanpur Manthami Tadicherla Dharmaram Velgatoor	9. Kalvasrirampoor 10. Kataram 11. Odela 12. Tharam 13. Lapally 14. Mahadevpur
3.	Jagityal, O/o Motor Vehicle Inspector, Dharoor Camp, Jagital, Karimnagar District	Unit Office	I. Jagital 2. Kodimyal 3. Mallial 4. Pegdapal 5. Gollapalli	6. Dharmapuri 7. Sarangapur 8. Raikal 9. Medipally
4.	Siricilla, O/o. Motor Vehicle Inspector, Thangallapally Road, Sircilla, Karimnagar District	MVI Office	I. Siricilla 2. Vemulawada 3. Boinpally 4. Ellanthakunta 5. Konaraopet	6. Yellareddypet 7. Mustabad 8. Gambiraopet 9. Chandurthy
5.	Korutla, O/o. Motor Vehicle Inspector Door No. 1– 4- 80/4, Adarsh Nagar, Korutla- 505326	Unit Office	I. Korutla 2. Metpally 3. Medipally	4. Kathalapur 5. Ibrahimpatnam 6. Mallapur

8. Khammam

Sl. No.	Name of the Office	Jurisdiction (Mandal)	
I.	RTO, Khammam Khammam Headquarters, N.S. Canals Road, Behind TDP Office, Khammam	I. Bayyaram 2. Chintakani 3. Garla 4. Gundala 5. Kamepalli 6. Khammam Urban 7. Khammam Rural 8. Kusumanchi	9. Mudigonda 10. Nelakondapalli 11. Singereni 12. Tekulapalli 13. Tirumalaypalem 14. Yellendu

JURISDICTION OF UNIT/MVI OFFICES OF TRANSPORT DEPARTMENT				
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)	
1.	Sattupalli, Opp.LIC Office, Vemsoor Road, Sathupalli Mandal, Khammam District	Unit Office	I. Aswaraopeta 2. Dammapeta 3. Sathupalli	4. Kallur 5. Penuballi 6. Vemsoor 7. Mulakalapalli
2.	Kothagudem, Q.No.A2/17, Singareni Colleries Quarters, Writer Basthi, Kothagudem Mandal, Khammam District	Unit Office	I. Kothagudem 2. Paloncha 3. Pinapaka 4. Aswapuram	5. Chandragonda 6. Enkoor 7. Julurpadu 8. Manugur
3.	Bhadrachalam, H.No.9-2-294, Shanti Nagar, Bhadrachalam Mandal, Khammam District	MVI Office	I. Bhadrachalam 2. Wajeedu 3. Burgampad 4. Velerupad 5. Cherla	6. Chintoor 7. Dummugudem 8. Kukunoor 9. Kunavaram 10. Vararama chandrapuram 11. Venkatapuram
4.	Wyra, Main Road, Behind MROs Office, Wsyra Mandal, Khammam District	MVI Office	I. Bonakal 2. Konijerla 3. Madhira	4. Tallada 5. Wyra 6. Yerupalem

9. Krishna

	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT				
Sl. No.	Name of the Office	Jurisdiction (Mandal)			
1.	DTC,Vijayawada, M.G.Road, Opp.Indira Gandhi Stadium, Vijayawada-12	I. Vijayawada Urban 2. Vijayawada Rural 3. Penamaluru	4. G.Koduru 5. Gannavaram 6. Ibrahimpatnam		
2.	RTO, Gudivada Rajendra Nagar, 2nd Lane, Gudivada, Krishna District	I. Kaikaluri 2. Mandavalli 3. Gudivada 4. Mudinepalli	5. Moturu 6. Gudlavalleru 7. Kalidindi 8. Pedaparupudi 9. Nandivada		
3.	RTO Office, Ashoknagar, Nandigama.	I. Kanchikacherla 2. Chandarlapadu 3. Veerulapadu	4. Nandigama 5. Jaggaiapeta 6. Vatsavai 7. Penugachiprolu		

	JURISDICTION OF UNIT/MVI OFFICES OF TRANSPORT DEPARTMENT				
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)		
I.	Machilipatnam, Gandhi Nagar, Machilipatnam, Krishna District	Unit Office	I. Machilipatnam 2. Pedana 3. Bantumilli 4. Kruttivennu	5. Gudur 6. Ghantasala 7. Challapalli 8. Avanigadda 9. Koduru	I 0.Nagayalanka I I . Movva I 2. Mopidevi
2.	Nuziveedu, Govt. Hospital Road, Gandhi Nagar, Nuzividu, Krishna District	Unit Office	I. Nuziveedu 2. Gampalagudem 3. Tiruvuru 4. A. Konduru 5. Hanuman Junction	6. Mylavaram 7. Unguturu 8. Chatrai 9. Polavaram	10. Reddyudem 11.Vissannapeta 12. Bapulapadu 13. Musunnuru 14. Agiripalli
3.	Vuyyur, Bye Pass Road, Mantada, Krishna District	Unit Office	I. Vuyyuru 2. Kankipadu	3. Pamidimukkala 4. Thotlavalluru	5. Ungutur 6. Pamarru
4.	Jaggaiahpeta	Unit Office	I. Jaggaiahpet	2. Penuganchiprolu	3. Vatsavai

10. Kurnool

	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT				
Sl. No.	Name of the Office	Jurisdiction (Mandal)			
1.	DTC, Kurnool D.No.18-759, Bishop Complex, Nandyal Road, Kurnool	I. Kurnool 2. Kodumur 3. Nandikotkur 4. Jupadu Banglow 5. Kadumur	6. Orvakal 7. Midthur 8. Pagidyala 9. Gudur 10. C. Belgal		
2.	RTO, Nandyal Industrial Estate, Udumulapadu, Opp. Nandi Milk Dairy, Nandyal, Kurnool District	I. Nandyal 2. Panyam 3. Banaganapalle 4. Owk 5. Kolimigundla 6. Bandi Athmakur 7. Gadivemula 8. Allagadda	9. Sirivella 10. Chagalamarri 11. Rudravaram 12. Gospadu 13. Sangamala 14. Uyyalawada 15. Dornipadu 16. Mahanandi 17. Koilkuntla		

	JURISDICTION OF UNIT/MVI OFFICES OF TRANSPORT DEPARTMENT				
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)		
1.	Adoni, D.No.17-137-2, 1st Floor, Opp: V.B.S. Factory, Alur Road, Adoni, Kurnool District	Unit Office	I. Adoni 2. Kowthalam 3. Peddakadumur 4. Holagunda 5. Kosigi 6. Mantralayam 7. Tuggali 8. Gonegandla	9.Devanakunda 10.Yemmiganur 11. Maddikera 12.Nandavaram 13. Alur 14. Aspari 15. Chippagiri 16. Halaharvi 17. Pathikonda	
2.	Dhone, D.No.8-140-1, Near Krishna Lodge backside, Dhone, Kurnool District	Unit Office	I. Dhone 2. Krishnagiri 3. Veldurthy	4. Peapully 5.Bethamcherla	
3.	Atmakur, D.No.29-4/I, K.G.Road, Atmakur, Kurnool District	MVI Office	I. Athmakur 2. Velugodu 3. Pamulapadu	4. Kothapalle 5. Srisailam	

II. Mahaboobnagar

	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT				
SI. No.	Name of the Office	Jurisdiction (Mandal)			
I.	RTO, Mahaboobnagar H.No.6-1-90, Near Menaka Talkies, Raichur Road Mahaboobnagar	I. Thimmajipet 2. Shadnagar 3. Kothur 4. Keshampet 5. Kondurg 6. Jadcherla	7. Boothpur 8. Balanagar 9. Nawabpet 10. Mahabubnagar 11. Koilkonda 12. Hanwada	13. Devarkadra 14. Makthal 15. Maganoor 16. Dhanwada 17. Utkoor 18. Kodangal 19. Doulthabad	20. Kosgi 21. Bomraspet 22. Maddur 23. Damargidda 24. Narayanpet

	JURISDICTION C	JURISDICTION OF UNIT/MVI OFFICES OF TRANSPORT DEPARTMENT				
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction	(Mandal)		
I.	Pebbair, H.No.10-116, Near Old MRO Office, BC Colony, Pebbair, Mahaboobnagar District	Unit Office	Gopalpet Collapur Solica Service Collapur Collapur	7. Wanaparthy 8. Peddamandadi 9. Ghanpur 10. Addakal 11. Pebbair	12. Atmakur 13. Narwa 14.ChinnachinthaKunta 15. Kothakota	
2	Kalwakurthy, H.No.1-55,Behind RTC Depot, Kalwakurthy, Mahaboobnagar District	MVI Office	I.Achampet 2. Balmoor 3. Amrabad 4. Uppununthala 5. Lingal 6. Vangoor	7. Nagarkurnool 8. Telkapally 9. Tadoor 10. Bijinpally 11. Kalwakurthy 12. Midjil	13. Amangal 14. Talakondapally 15. Veldanda 16. Madgul	
3	Gadwal, KLI Quarters, Housing Board Colony,Gadwal, Mahaboobnagar Dist	Unit Office	I. Alampur 2. Waddepally 3. Itikyal	4. Manopad 5. Gadwal 6. Dharur	7. Maldakal 8. Gattu 9. Leeja	
4	Shadnagar	Unit Office	I. Kothur 2. Frooqnagar	3. Keshampet 4. Kondurg		

12. Medak

	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT				
Sl. No.	Name of the Office	Jurisdiction (Mandal)			
I.	DTC, Medak at Sangareddy Kandi (Village), Sangareddy (Mandal) Medak District – 502 001	Sangareddy Patancheru R.C. Puram Kondapur Sadasivpet Munipally, Shankarampet (A) Tekmal	9. Alladurg 10. Andole 11. Pulkal'12. Narsapur 13. Kowdipally 14 Shivampet 15. Hathnoora 16. Jinnaram		
2.	RTO, Siddipet, H.No.20-1-5/1, Naseer Nagar, Mustabad Road, Siddipet – 502 103 Medak District	Siddipet Chinnakodur Nanganoor Kondapak Dubbak Mirboddi	7. Doultabad 8. Gajwel 9. Wargal 10. Mulugu 11. Jagdevpur 12. Toguta		

	JURISDICTION OF UNIT/MVI OFFICES OF TRANSPORT DEPARTMENT					
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)			
I.	Medak, Motor Vehicle Inspector, H.No.I-2-24/A/35, Indrapur Colony, Medak - 502 110	MVI Office	I. Medak 2. Toopran 3. Chegunta 4. Ramayampet	5. Shankarampet 6. Yeldurthy 7. Papannapet 8. Kolcharam		
2	Zahirabad, Motor Vehicle Inspector, Zaheerabad Head Quarters, Cane Development Council Premises, Near MRO Office, Zaheerabad- 502 220	MVI Office	I. Kohir 2. Zaheerabad 3. Jharasangam 4. Raikode 5. Nyalkal	6. Narayankhed 7. Kangti 8. Kalher 9. Manoor 10. Regode		
3	Patancheruvu Besdie SR Garden Indresham Road, Patancheruvu -502319	Unit Office	I. Jinnaram 2. Ramachandrrap	3. Patancheruvu		

13. Nalgonda

	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT				
Sl. No.	Name of the Office	Jurisdiction (Mandal)			
I.	RTO, Nalgonda H.No.6-9-294/I Industrial Estate, I.T.I Complex, Hyderabad Road, Marriguda, Nalgonda PIN-508 002	I. Nalgonda 2. Kangal 3. Munugode 4. Curranmpode 5. Narketpalli 6. Kattangur 7. Thipparthy	8. Chityal 9. Nampalli 10. Narayanpur 11. Shaligowraram 12. Chandur 13. Choutuppal 14. Nakrekal		

	JURISDICTION OF UNIT/MV	OFFICES OF TRANSPO	RT DEPARTMENT		
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)		
I.	Suryapet, H.No.2-1-170/1/22, R.K.Gardens, Opp. S.V.Degree College, Suryapet, Nalgonda District, Pin-508 213	Unit Office	I. Suryapet 2. Penpahad 3. Garidepalli 4. Atmakur	5. Mothey 6. Arvapalli 7. Thirmalgiri 8. Chivemla 9. Nuthankal	10. Thungathurthy 11. Neredcherla 12.Kethepalli
2	Miryalguda, H.No.1-249/1, Idulagudem, Miryalaguda, Nalgonda District, PIN-508 207	MVI Office	Niryalguda Pedda Adishelapalli Dindi Chinthapalli Damercherla	6. Nidmanoor 7. Vemulapalli 8. Chandampet 9. Tripuraram 10. Anumula	II.Halia I2. Deverakonda I3. Peddavoora I4. Marriguda
3	Bhongir, H.No.1-5-12/7, Near S.N.L.S. Degree College, Bhongir, Nalgonda District, Pin-508 116	Unit Office	I. Bhongir 2. Rajapet 3. Bibinagar 4. Pochampalli	5. Valigonda 6. Ramannapet 7. Bommala Ramaram 8. Yadagirigutta 9. Turkapalli	10. Gundala 11. Alair 12. Mohtkur 13. Atmakur (M)
4	Kodad, H.No.1-5/1, Nagubandi Ramurthy Nagar, Suryapet Road, Kodad, Nalgonda District, Pin-50/ 206	MVI Office	I. Kodad 2. Chilukur 3. Mattampalli 4. Nadigudem	5. Mungala 6. Mellachervu 7. Huzurnagar	

14. Nellore

	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT			
SI. No.	Sl. No. Name of the Office Jurisdiction (Mandal)			
1.	DTC, Nellore O/o. D.T.C., B.V.Nagar, Nellore – 524 004 Nellore District	Nellore Rural Venkatachala Satram Muthulur T.P. Gudur Indukumpet	6. Kodavalur 7. Vidavalur 8. Alluru 9. Dagadarthi 10. Butchireddi palem 11. Kovur	

JURISDIC	TION OF UNIT/MVI OFFICES OF TRANSPOR	RT DEPARTMENT		
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)	
1.	Gudur, Santhi Nagar, Opp.ZP Girls High School, Gudur, Nellore District	Unit Office	I. Gudur 2. Manubolu 3. Kota 4. Vakadu 5. Podulakur 6. Rapur	7. Dakkili 8. Venkatagiri 9. Saldapuram 10. Balayapalli 11. Chilakur
2.	Kavali, Pulla Reddy Nagar, Back side of the Padmavathi, Junior College, Kavali, Nellore District	Unit Office	I. Kavali 2. Bogolu 3. Jaladanki 4. Kaligiri 5. Vinjamur	6. Duttalur 7. Udayagiri 8. Sitarampuram 9. Vankuntapadu 10. Kondapuram
3.	Sullurpet, Near Jyothi Weigh Bridge, Opposite Spinning Mill, Sullurpet, Nellore District	Unit Office	I. Sullurpet 2. Tada 3. Naidupet 4. Chittamur	5. Ozili 6. Pellakur 7. Doravari Satram
4.	Atmakur, Nellore Palem Area, Near R & B Bangalore, Atmakur, Nellore District.	MVI Office	I. Atmakur 2. Marripadu 3. A.S.Pet, 4.Ananthasagaram	5. Sangam 6. Chejerla 7. Kaluvayi

15. Nizambad

JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT				
SI. No.	Name of the Office	Jurisdiction (Mandal)		
I.	DTC, Nizamabad Near Laxmi Kalyana Manadapam, Armoor Road, Kanteshwar, Nizamabad PIN code – 503 002	I. Nizamabad 2. Maklur 3. Navipet 4. Bhavpalli 5. Nandipet 6. Dichpally		

	JURISDICTION OF UNIT/MVI OFFICES OF TRANSPOR	T DEPARTMENT		
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)	
I.	Bhodan, The Motor Vehicle Inspector, Bodhan, Shankhar Nagar (Nizam Sugar Factory), NSF Colony, Bodhan, Nizamabad District - 503180	MVI Office	Bodan Edipally Ramgel Verni Berkur Kotagiri	7. Banswada 8. Nizamsagar 9. Piknam 10. Madnoor 11. Beechkonda 12. Jukkal
2	Kamareddy, The Motor Vehicle Inspector, Kamareddy, Unit Office, N.H-7, Near Bus Stand, Kamareddy (V & Mdl), Nizamabad District - 503	MVI Office	Kamareddy Machareddy Domakonda Yellareddy Sadashivanagar	6. Gandhari 7. Biknoor 8. Tadvai 9. Nagireddypet 10. Lingampet
3	Armoor, The Motor Vehicle Inspector, Opp. M.G.Hospital, Perkit (V), Armoor (Mdl), Nizamabad District - 503 224	MVI Office	I. Armoor 2. Balkonda 3. Chajranpally 4. Velpur	5. Morthad 6. Kamarpally 7. Bheemgal 8. Sirikonda

16. Prakasam

J	JURISDICTION OF OFFICES OF JTC/DTC/RTO	OF TRANSPORT DEPARTMENT		
SI. No.	Name of the Office	Jurisdiction (Mandal)		
1.	RTO, Ongole Damacharla Anjaneya Complex, Bhagya Nagar, IInd Line, Ongole, Prakasam District.	I. Ongole 2. Maddipadu 3. S.N.Padu	4. Chimakurthy 5. N.G.Padu 6. Singarayakonda 7. Tangutur	8. Kondepi 9. Zarugumalli 10. Kothapatnam

	JURISDICTION OF UNIT/MVI	OFFICES OF TRANS	PORT DEPARTMENT	
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)	
1.	Markapur, Motor Vehicle Inspectors Office, Jowahar Nagar Colony, Markapur, Prakasam District	Unit Office	Narkapur Pullalacheruvu Tripurantakam Y Palem Dornala Pedaraveedu Konakanamitla	8. Tarlupadu 9. Arthaveedu 10. Cumbum 11. Bestavaripet 12. Racherla 13. Giddalur 14. Komarolu
2.	Chirala, Motor Vehicle Inspectors Office, Kothe Pet, Vetapalem (M), Chirala (P), Prakasam District	Unit Office	I. Chirala 2. Chinnaganjam 3. Parchur 4. Inkollu 5. Karamchedu	6. Yeddanapudi 7. Marttur 8. J. Pangulur 9. Korisapadu 10. Vetapalem
3.	Kandukur, Motor Vehicle Inspectors Office, Opp.R.D.O.Office, Ikkirala Pet Road, Kandukur, Prakasam District	MVI Office	 Kandukur Ulavapadu Lingasamudram Gudlur V.V.Palem Ponnalur 	7. P.C.Palli 8. Kanigir 9. Pamur 10. C.S.Puram 11. Veligandla 12.Hanumanthunipadu
4.	Darsi	Unit Office	I. Darsi 2. Donakonda 3. Kurichedu 4. Podili 5. Addanki	6. Santhamagulur 7. Mundlamur 8. Thallur 9. Ballikuruva 10.Marripudi

17. Rangareddy

JUI	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT				
SI. No.	Name of the Office	Jurisdiction (Mandal)			
I.	DTC, Rangareddy H.No.6-4-69/1/2/&4/A, Vasudeva Complex, Hyderguda, Rajendranagar R.R.Dist	 Balanagar Chevella Moinabad Rajendranagar 	5. Serilingampally 6. Shabad 7. Shamshabad 8. Shankarpally		
2.	RTO, Uppal, H.No.2-1/2, Saraswathinagar Colony, Nagole Road,Uppal.	I. Ghatkesar 2. Keesara	3. Malkajgiri 4. Uppal		
3.	RTO, Medchal Petbasheerabad, Quthbullapur (m) Rangareddy Dist.	Medchal Quthbullapur	Shamirpet Bowenpalli		
4.	RTO, Ibrahimpatnam, 8-2-10/1, First Floor, Opp:Tata Tea Godown, Sagar Road, Karmanghat, Hastinapuram, Ranga Reddy Dist	I. Ibrahimpatnam Hayatnagar Manchal Yacharam	5. Maheswaram 6. Kandukur 7. Saroor Nagar		

SI. No	Name of the Office	Unit Office / MVI Office	J	urisdiction (Mandal)	
I.	Pargi, House of Sri Jagdeshwar Reddy, Main Road, Pargi	MVI Office	 Bantwaram Basheerabad Dharur Doma Gandeed 	6. Kulkacherla 7. Marpally 8. Mominpet 9. Nawabpet 10. Pargi	11. Peddemul12. Pudur13. Tandur14. Vikarabad15. Yalal
2	Kukatpally MIG 16/2, KPHB IV phase, Kukatpally, Hyderabad - 500072	Unit Office	Kukatpally Balanagar		

18. Srikakulam

	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT					
SI. No. Name of the Office Jurisdiction (Mandal)						
1.	DTC, Srikakulam Tandemvalasa, Amadalavalasa Post, Opp. Rural Police Station, Srikakulam District.	I. Srikakulam Rural 2. Ponduru 3. Sarubujjili 4. L.N.Peta 5. Ranastalam	6. Laveru 7. G.Sigadam 8. Amadalavalasa 9. Etcherla 10.Gara			

	JURISDICTION OF UNIT/MVI OFFICE	S OF TRANSPORT DEP	ARTMENT	
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)	
1.	Palasa D.No.14-2-97, MDO's Office Road, Gayatri Nagar, Kasibugga, Srikakulam Dist.	MVI Office	I. Palasa 2. Meliaputti	Vajrapukothuru A. Pathapatnam Nandigam
2	Palakonda, Tandemvalasa, Amadalavalasa Post, Opp. Rural Police Station, Srikakulam District.	MVI Office	I. Rajam 2. Burja 3. Vangara 4. Hiramandalam 5. Santhakaviti	6 R.Amadalavalasa 7. Seethampeta 8. Kothuru 9. Bhamini 10. Veeraghattam 11. Palakonda
3	Itchapuram, Jami Elamma Temple Road, Itchapuram, Srikakulam District.	MVI Office	I. Ichapuram 2. Kaviti	3. Sompeta 4. Kanchii 5. Mandasa
4	Tekkali, Vamsadhara Colony, Tekkali,Srikakulam District.	MVI Office	I. Kotabommali 2. Narasannapeta 3. Jalumuru 4. Polaki	5. Saravakota 6. Tekkali 7. Santhabommali

19. Visakhapatnam

	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT				
Sl. No.	Name of the Office	Juriso	Jurisdiction (Mandal)		
I.	DTC, Visakhapatnam Madhavadhara Vuda Lay Out, Behind R & B Office, Visakhapatnam.	Visakhapatnam Urban Visakhapatnam Rural Pendurthi	4. Bheemilipatnam 5. Padmanabham 6. Anandapuram		
2.	RTO, Anakapalli Kondakoppaka Village, Batlapudi Post, Anakapalli Mandalam, Visakhapatnam District.	I. Anakapalli 2. Devarapalli 3. K.Kotapadu 4. Munagapaka 5. Achuthapuram 6. Paderu 7. Munchingputtuga	8. Aruku Valley 9. Chodavaram 10. Anantagiri 11. Madudgula 12. Parawada 13. Sabhavaram 14. Kasimkota 15. Rambilli	16. Pedabayalu 17. G.Madugula 18. Hukumpeta 19. Dumbriguda 20.Butchiahpeta 21.Cheedikada	

JURISDICTION OF UNIT/MVI OFFICES OF TRANSPORT DEPARTMENT						
Sl. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)			
I.	Narsipatnam, Dr.No.2/220-2, Saradanagar, 2nd Lane East, Narsipatnam, Visakhapatnam District.	Unit Office	I. Narsipatnam 2. Natavaram 3. Kotavuratla 4. Golugonda 5. Koyyuru 6. Nakkapalli 7. S. Rayavaram	8. Payakaraopeta 9. Makavaram 10. Rolugunta 11. Chintapalli 12. G.K.Veedhi 13. Yelamanchili 14. Ravikamatham		
2.	Gajuvaka, Srinagar, Gajuwaka, Visakhapatnam District	Unit Office	I. Gajuwaka 2. Peda Gantyada			

20. Vizianagaram

JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT					
SI. No. Name of the Office Jurisdiction (Mandal)					
I.	RTO, Vizianagaram S.No.47/I, K.L. Puram, Vizianagaram.	I. Vizianagaram 2. Denkada 3. Cheepurupalli 4. Nellimaarla 6. Garividi 7. Vepada 8. S.Kota	9. Gantyada 10. Jami 11. Merakamudiam 12. Bhogapuram 13. L.Kota 14. Kottavalasa 15. Gurla		

JURISDI	JURISDICTION OF UNIT/MVI OFFICES OF TRANSPORT DEPARTMENT					
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)			
1.	Parvathipuram Sri Narasipuram Madhusudhana Rao, S/o Dasrathama Joga Rao D.No.27-2-43/c, By Pass Road, Opp-Bhaskar Degree College, Belgam, Parvathipuram, Pin- 535 501, Vizianagaram Dist	MVI Office	1. Parvathipuram 2. Kurupam 3. Bobbili 4. G.L.Uram 5. Garugubilli 6. Seethanagaream 7. Jiyyammavalasa 8. Komarada 9. Baligipeta			
2.	Saluru, D.No.30-3-463, Jaypur Road, Saluru, Vizianagaram Dist	MVI Office	Saluru Ramabhadrapuram Badangi Pachipenta Gajapathinagaram Dattirajeru Mentada Bondapalli Terlam Makkuva			

21. Warangal

	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT						
Sl. No.	Name of the Office	Jurisdiction (Mandal)					
I.	DTC, Warangal H.No.5-11-516 Vidyaranyapuri, K.U.C. Cross Roads, Hanamkonda, Warangal -506-009	I. Warangal 2. Ghanpur 3. Balpal 4. Parvathagiri 5. Rayaparthy 6. Zaffargadh 7. Hanamkonda 8. Athmakur 9. Shayampet 10. Duggondi 11. Narsampet 12. Sangem 13. Danthalapalli 14. Chityal 15. Bhoopalpally 16. Venkatapur 17. Eturnagaram	18. Mangapet 19. Tadvai 20. Parkal 21. Geesugonda 22. Dharmasagar 23. Mogullapally 24. Regonda 25. Ghanpur 26. Mulug 27. Govindaraopet 28. Wardhannapet 29. Hasanparthy 30. Nallabelly 31. Khanapur 32. Chennaraopet 33. Nekkonda 34. Kesamudram				

	JURISDICTION OF UNIT/MVI OFFICES OF TRANSPORT DEPARTMENT					
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)			
1.	Jangoan, Unit Officer (Transport Department), H.No.4/29, Raghuramnagar, Shameerpet Village, Jangaon Mandal, Jangaon, Wrangal District-506 167	Unit Office	Bachannapet Cherial Devaruppula Kodakandla Lingala Ghanpur	6. Maddur 7. Narmetta 8. Jangaon 9. Palakurthy 10. Raghunathpally		
2.	Mahaboobabad, O/o Motor Vehicle Inspector Ellandu road, Mahaboobabad-506101	Unit Office	I.Mahaboobabad 2. Balpala 3. Dornakal 4. Marripeda 5. Danthalapalli 6. Thorrur	7. Gudur 8. Kothaguda 9. Kesamudram 10. Nellikuduru 11. Khanapur		

22. West Godavari

Sl. No.	Name of the Office		Jurisdiction (Mandal)	
1.	DTC, Eluru Chodimella,	I. Eluru	4. Lingapalem	7. Bhimadole
	Eluru – 534005 West	2. Pedapadu	5. Chintalapudi	8.Dwarakatirumala
	Godavari District	3. Pedavegi	6. Denduluru	9. Nallajerla
2.	RTO, Bhimavaram,	I. Bhimavaram	5. Palacoderu	9. Palacole
	D.No.4-1-28,	2. Akividu	6. Veeravasaram	10. Yelamanchi
	Garagaparru Road,	3. Undi	7. Mogaulatur	11. Poduru
	Bhimavaram, W.G.District	4. Kalla	8. Narsapuram	12. Achanta

SI. No	SI. No Name of the Office Unit Office / MVI Office Jurisdiction (Mandal)		Jurisdiction (Mandal)	
1.	Tadepalligudem, I-4-84, K.N.Road, Tadepalligudem, W.G.District	Unit Office	Tadepalligudem Ungutur Nidamarru	Pentapadu Ganapavaram
2.	Tanuku, D.No.12-26-3/A, Santha Market Road, Tanuku, W.G.District	Unit Office	I. Tanuku 2. Undrajavaram 3. Peravali	4. Penumantra 5. Irgavaram 6. Penugonda 7. Attili
3.	Kovvuru, D.No.15-4-11/1, Bapuji Nagar, Kovvur, W.G.District	Unit Office	I. Kovvur 2. Chagallu 3. Nidadavole	4. Devarpalli 5. Tallapudi
4.	Jangareddygudem, D.No.29-507, College Road, Jangareddygudem, W.G.District	Unit Office	I. Jangareddigudem Xoyyalagudem Rolavaram Buttaigudem	5. Jeelugumilli 6. T.Narasapuram 7. Kamavarapukota 8. Gopalapuram
5.	Palakole	Unit Office	I. Palakole 2. Poduru 3. Achanta	4. Yalamanchili 5. Narsapuram

23. YSR Kadapa

	JURISDICTION OF OFFICES OF JTC/DTC/RTO OF TRANSPORT DEPARTMENT					
SI. No.	Name of the Office	Juri	sdiction (Mandal)			
1.	DTC, Kadapa D.No.7/538-1, N.G.O. Colony, YSR Kadapa Dist516 002	I. Kadapa 2. C.K.Dinne 3. Khajipet 4. Chennur	5. Kamalapuram 6. Pendilmarry 7. Vallur 8. Siddevatam			
2.	RTO, Proddatur Bousing Colony Proddatur YSR Kadapa Dist	I. Proddatur 2. Yerraguntla 3. Jammalamadugu 4. Peddamudium	5. Mylavaram 6. Duvvur 7. Chapodu 8. Rajupalem			

	JURISDICTION OF UNIT/MVI OFFICES OF TRANSPORT DEPARTMENT					
SI. No	Name of the Office	Unit Office / MVI Office	Jurisdiction (Mandal)			
I.	Rajampet, Opp. Sudarsan Theatre, Sudarsan Nagar, Rajampet - 516115,	MVI Office	I. Rajampet 2. Kodur 3. Penagalur 4. Obulavaripalli	5. Nandalur 6. Ontimitta 7. Chitvel 8. Pullampet		
2.	Rayachoti, D.No.38/139, Kadapa-Madanapalle Road, Rayachoty - 516 269, YSR Kadapa Dist.	MVI Office	Rayachoty Ramapuram L.R.Palli Veeraballi Chakrayapeta	6. Galiveedu 7. Chimmamandem 8. Sambepalli 9. T.Sundupalli		
3.	Badvel, Beside State Bank of India, Mudukur Road, Badvel - 516 227, YSR Kadapa Dist.	MVI Office	Badvel Gopavaram Siddevatam Atlur B.Mattam	6. Porumamilla 7. B.Kodur 8. Kalasapadu 9. Kasinayana Mandalam 10. Mydukur		
4.	Pulivendula, D.No.1/157-M2-1, Bypass Road, Pulivendula- 516390, YSR Kadapa Dist	MVI Office	Pulivendula Simhadripuram Lingala Vemula Vempally	6. Thondur 7. Veerapunayunipalli 8. Muddanur 9. Kondapuram		